



## Work With Us

Seeking high flyers who are well grounded and genuinely enjoy delivering top quality service. We make no apology for constantly striving to be more helpful, more expert, more responsive, and more welcoming than our competition. And we don't stop at making our guests happy. We also believe that to give the best to others, we need to be happy as a team. We need to enjoy what we do and have fun doing it, treating each other with kindness and respect. That's why we recruit people like you.

### Excellence at Work

We are always looking for quality people who are educated, skilled, motivated, and friendly. And when you join us, we encourage and support you to be the best in your field. We provide a stimulating environment where you'll be motivated, empowered and recognised. And we do our best to remove obstacles to creativity.

### Development and training

We put a premium on continuous staff development. We agree a rolling personal development plan with you that lays out your training and development schedule for the next year. And we encourage you to enrol for external training in your area of expertise.

### Flexibility

We encourage a 'grown up' attitude in all of our relationships: with guests, partners, and employees. We aim to offer as much flexibility in working hours as we can, and look for flexibility in your approach too.

### Holidays

You are entitled to 28 days holiday a year, including bank holidays and once you've worked with us for 5 years we give you an additional holiday day each year up to a maximum of 33 days at 10 years service. We also give you a special birthday holiday each year in addition to your holiday entitlement so that you can enjoy an extra day off to celebrate!

### Reward and Recognition

We run a scheme that provides reward and recognition in addition to your basic salary. This scheme awards for examples of particular achievement, dedication, or excellence, nominated by staff and guests, and also provides an incentive for great ideas for improvement from anyone on the team. We also encourage all staff to value each other and offer recognition and congratulations for high performance.